SOLUTION IDEAS

ABILITY BOUTIQUE PTY LTD

Circles of Support

Funding & Billing Explained

What is Circles of Support?

Circles of Support is a facilitated, peer-led capacity building program designed to:

- Strengthen informal support networks
- Build decision-making and self-advocacy skills
- Increase confidence in social and community participation
- Reduce reliance on formal supports over time

This program is delivered by people with lived experience of disability, supporting authentic engagement and skill development.

How is Circles of Support Funded under the NDIS?

Circles of Support can be delivered under two NDIS support categories, depending on the type of support provided:

1. Capacity Building Supports: Improved Daily Living

- Skill development (e.g. communication, decision-making)
- Building independence
- Strengthening relationships and informal supports
- Developing self-advocacy

This is the primary funding category for Circles of Support.

2. Core Supports: Assistance with Social & Community Participation

- Supporting the participant to attend and engage
- Providing 1:1 assistance during sessions
- Emotional or behavioural support
- Transport or physical assistance

How Supports May Be Delivered Together

In some cases, participants may receive both Capacity Building and Core supports during the same session. This occurs when:

- A facilitator delivers capacity building
- A support worker provides 1:1 assistance

These are separate supports, delivered by different roles, and billed accordingly.

Important Billing Clarification

To ensure compliance with NDIS guidelines:

- A single worker cannot claim the same hour under two funding categories
- Each support must be:
    - Clearly defined
    - Linked to participant goals
    - Documented in case notes

SIAB ensures all services are appropriately allocated, documented, and aligned to NDIS requirements.

How SIAB ensures compliance

Our approach includes:

- Goal-aligned service delivery
- Clear distinction between support types (Capacity vs Core)
- Structured case notes evidencing:
    - Skill development (for Capacity Building)
    - Support provided (for Core)
- Transparent invoicing practices

Why this matters for participants

This structured approach ensures:

- Appropriate use of participant funding
- Strong alignment with NDIS plan goals
- Measurable progress and outcomes
- Reduced long-term reliance on paid supports

Working with Support Coordinators

We welcome collaboration with Support Coordinators to:

- Align supports with participant goals
- Determine appropriate funding categories
- Provide progress updates and reporting
- Support plan reviews with evidence of outcomes

Contact

For more information, please refer to:

George Ayoub

- Phone: 0407 464 626
- Email: GeorgeAyoub@solutionideas.com
- Website: solutionideas.com

SOLUTION IDEAS

ABILITY BOUTIQUE PTY LTD